PTO/SB/22 (01-09)
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| Under the Paperwork Reduction Act of 1995, no persons are requi  |                |                          |               |
|--|----------------|--------------------------|---------------|
| PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)   |                | Docket Number (Optional) |               |
| FY 2009 (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).)  |                | M1103.70586US00          |               |
| Application Number 10/701,821-Conf. #7   |                | Filed Nov                | ember 5, 2003 |
| 7,000 control 1070 (see cont. 17020 Titled 1700 cont. 17020  |                |                          |               |
| For EXTENSIBLE AND DYNAMICALLY-CONFIGURABLE PROBLEM-REPORTING CLIENT   |                |                          |               |
| Art Unit 2169  |                | Examiner                 | P. Kim        |
| This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.   |                |                          |               |
| The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):  |                |                          |               |
| One month (37 CFR 1.17(a)(1))  | Fee<br>\$130   | Small Entity Fee<br>\$65 | \$            |
| Two months (37 CFR 1.17(a)(2))   | \$490          | \$245                    | \$            |
| X Three months (37 CFR 1.17(a)(3))   | \$1110         | \$555                    | \$ 1,110.00   |
| Four months (37 CFR 1.17(a)(4))  | \$1730         | \$865                    | \$            |
| Five months (37 CFR 1.17(a)(5))  | \$2350         | \$1175                   | \$            |
|  |                | • · · · ·                | `             |
| Applicant claims small entity status. See 37 CFR 1.27.   |                |                          |               |
| A check in the amount of the fee is enclosed.  |                |                          |               |
| X Payment by credit card. Form PTO-2038 is attached.   |                |                          |               |
| The Director has already been authorized to charge fees in this application to a Deposit Account.  |                |                          |               |
| The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 23/2825   |                |                          |               |
| WARNING: Information on this form may become public. Credit card information should not be included on this form.  Provide credit card information and authorization on PTO-2038.  |                |                          |               |
| I am the applicant/inventor.   |                |                          |               |
| assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).  |                |                          |               |
| x attorney or agent of record. Regis   | tration Number | 35,986                   |               |
| attorney or agent under 37 CFR 1   | .34.           |                          |               |
| Registration number if acting under 37 CFR 1.34  |                |                          |               |
| Mandy J. Int. Per April 30, 2009 Stanature Date  |                |                          |               |
| Randy J. Pritzker  |                | 617.646.8000             |               |
| Typed or printed name  |                | Telephor                 | ne Number     |
| NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.  |                |                          |               |
| Total of forms are submit  | ted.           |                          |               |
|  |                |                          |               |
| Certificate of Electropic Filing Under 37 CFR 1.8  Thereby certify that this paper (along with any paper referred to as being attached by enclosed) is pering transmitted via the Office electronic filing extern in accordance with 8.1 6(a)(a) |                |                          |               |

Signature: Delina A. Andriolo) Dated: April 30, 2009